



Quality Systems International

**Because Quality is System and System is Quality**

Since 2002

Quality Digitalization and Innovation  
&  
Impactful Social Responsibility



# OUTLINE

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- Chapter 2: Quality, ISO and GxP Consultancy
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- Corporate Achievements
- Social Responsibility Achievements
- Our Clients and Partners



# WHO WE ARE

QSI by ClinGroup, is a French creation, global development with two decades of comprehensive engineering, quality & capacity building solutions provider expertise.

As a trusted partner, QSI offers innovative solutions in digital innovations, quality development & management systems that go beyond simple compliance with regulations and standards, increasing efficiency & reducing risk, improving performance and promoting sustainable development.





# MISSION & VISION

## Our Mission

- We support your institution in **building effective system and its digitalization** to achieve the highest quality and efficiency by providing **digitalization, accreditations, certifications, coaching and capacity building.**

## Our Vision

- Be the leader in our industry, a major player in each of our market segments and key geographical market.





# Chapter 1: Digital Innovation & eHealth Solutions





# 1.1. Customized Digital Innovation Solutions



Artificial Intelligence solutions



eData Survey



Consultation Services



Digital Transformation Services



Data Management



Computer System Validation



Software Implementation Services



Market Analysis



Customized ERP and CRM on MS365



Mobile Development Services



B2B and B2C Solutions



Cloud Solutions



# 1.1. Customized Digital Innovation Solutions



*Ask for your proposal*



## 1.2. Built-in Digital Solutions (Applicable to all Sectors)

1. Cold-Eye System for Environmental Monitoring
2. e-Conference Platform
3. e-Learning Management System (e-LMS)
4. e-Data Survey





## 1.2.1. Cold-Eye System for Environmental Monitoring

A web-based platform and mobile application specialized in monitoring, scanning and recording of parameters critical in any food, beverage, pharmaceutical, laboratory, and warehouse facility for hazards prevention. Key features:

- Powerful and economical system based on global cold chain management systems
- Compliance to the highest international standards of drug and food safety
- Programmable alarm system
- Single dashboard for sensors status
- Continuous monitoring and recording of critical environmental parameters:

Temperature

Dust

Light

Humidity

Motion

Noise





## 1.2.2. e-Conference Platform

A digitally real-life simulating software designed to manage all types of events and conferences through an appealing and highly interactive experience. This all-in-one mobile-friendly platform allows users to:

- Have parallel conference sessions
- Switch audio languages during live event through live translation
- Have virtual booths and one-on-one communication
- Do live streaming
- Have unlimited number of attendees
- Participate in post-event surveys and polls
- Communicate with speakers through live chat room



This is developed by Qsysi



## 1.2.3. e-Learning Management System (e-LMS)

Training platform enabling professionals to access a wide range of courses for ongoing skills development. These courses are developed by leading professional and academic partners. The platform includes:

- Attendees' registration
- Programs and diplomas management
- Courses and sessions streaming
- View-on-demand sessions
- Online tests and certifications
- Online payments





## 1.2.4. e-Data Survey

This platform allows users to build a questionnaire, studies the logarithm provided by users and analyzes the database for the generation of a report based on the specifications and keywords included. e-Data Survey services include:

- Survey methodology
- Questionnaire development
- Pilot study for reliability and validity check
- Data collection (online survey, phone interview, face to face)
- Database testing & validation
- Data cleaning and analyses
- Report/presentation preparation





## 1.3. Built-in eHealth Digital Solutions

1. ClinDoctor Telemedicine Platform
2. Hospital Information System (e-Hospital)
3. Patient Support Program (PEC) Platform
4. Digital Solutions for Clinical Trials



## 1.3.1. ClinDoctor Telemedicine Platform

A mobile-friendly telemedicine platform developed to facilitate a connection between a physician of a certain specialty with a patient seeking ongoing high-quality care. It offers:

- Online search engine for physicians and specialists
- Electronic medical record (EMR)
- Smart doctor schedule
- Smart online appointment booking
- Video consultation
- Possibility for a multi-disciplinary team of physicians to join call (round table)
- File transfer / document sharing during call
- Easy to integrate with any existing platform
- Online payment gateway





## 1.3.2. Hospital Information System (e-Hospital)

A digital solution designed to automate the hospital management processes and manage and store electronic healthcare data. The software supports and addresses the needs of any business ranging from small polyclinics to extreme large hospitals. The software offers:

- A full e-Hospital solution
- Electronic medical record (EMR)
- Human Resources module
- Enterprise Resource Planner (ERP)
- Pharmacy management
- CRM
- Financial and billing module
- Powerful reporting and Business Intelligence (BI) tool





## 1.3.3. Patient Support Program (PEC) Platform

PEC was developed for nurses and coordinators to manage all PSP operations and healthcare data generated during patient support programs through a single efficient platform. PEC key features include:

- Setting reminders (automatic notification system)
- Logging visits and calls immediately
- Viewing patient history and progress
- Statistics dashboard
- Customized reports



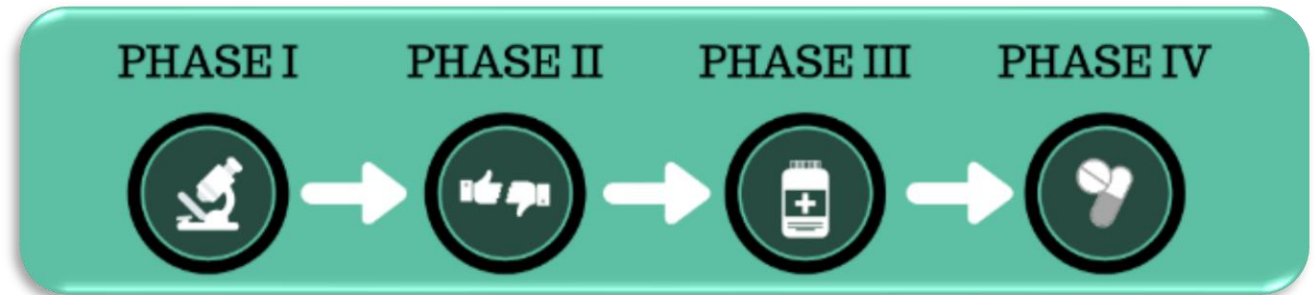




## 1.3.4. Digital Solutions for Clinical Trials

We provide several solutions for the management of clinical trials that include, but are not limited to, the following:

- Electronic data capture (EDC)
- Randomization system
- Data anonymization system
- Clinical Trials Registry (CTR) platform





## Chapter 2: Quality Audit & Coaching





# 2.1. Quality & Consultancy Services

QSI is your ultimate partner throughout your quality compliance journey through:

- Systems Gap Analysis
- Audit Planning and Conducting
- Audit Reporting and Follow-ups
- Coaching, and consultation
- Developing and Writing of Quality Documents
- Implementation of SOPs
- Trainings and Monitoring
- Certification of compliance/Coaching till accreditation



Quality Management System



Food Safety Management



Medical Devices



Social Responsibility



GXP Standards



FDA 21 CFR 11 Requirements



JCI Standards



Temos Standards



## 2.2. Standards Development & Implementation

- Tailored standards to develop based on **your needs**.



*Ask for your proposal of standard development*

- Built in standards available for your training and implementation.
  - Quality in Physical Therapy Standards
  - Clinical Research Unit (CRU) In-House Establishment Standards
  - Quality in Contract Research Organizations (CRO) Standards
  - Quality in Non-Governmental Organizations (NGO) Standards



# 2.3. Capacity Building and Training

## We build your systems and your resources capacities



Healthcare professional development



Excellence Academy



Health Economics & Technology Management



Medical Education

### Accreditation providers



Ask for **ClinAcademy Profile** our learning business unit

[bd@clinacademy.fr](mailto:bd@clinacademy.fr)



# Chapter 3: Solutions for Health Facilities





# Health Facilities and Ecosystems

QSI, enriched by its systems expertise and its specialized partners, builds your Health Facilities from Hospitals to Pharmaceutical plants through:

- Facility Master Plan
- Conceptual and Schematic Designs
- Regulatory Approvals
- Functional design development
- Construction and equipment
- Complete Quality Management Systems
- Capacity building
- Maintenance and Management
- Complete Automation and Digital Ecosystems
- International Accreditations









# Go Global Award 2022



**Our success is not an easy achievement.**

Because of hard work for long years in many fields as social responsibilities initiatives, we are having these efforts celebrated.

The International Trade Council Washington allocates its **2022 Go Global Award, Category Corporate Social Responsibility of the Year, to CLINGROUP & QSI.**

The ceremony took place in Talinn, Estonia, where over 500 companies from all over the world were attending, and over 8,000 companies competed to get to the award categories. The International Trade Council counts over 29,000 corporate members from over 170 countries.



## **Dr. Nadia Cheaib**

Chairwoman of first philanthropic comprehensive health engineering & Health Solutions provider CLINGROUP & QSI active in more than 40 countries in MEA

Clingroup & QSI were proudly represented by our **CFO Mr. Ali Jaber.**







Quality Systems International

# Our Main Clients

CLINGROUP





Quality Systems International

# Our Main Partners

CLINGROUP



REPUBLIC OF LEBANON  
MINISTRY OF  
INTERIOR AND  
MUNICIPALITIES



النقابة العامة لأطباء الأسنان  
Egyptian Dental Syndicate



Society of Gynecologic Oncology



DigitalCare



# THANK YOU

QSI by ClinGroup is a proud member of:

**AFRICA***link*

 **Eurobiomed**

 **ATLANPOLE**  
**biotherapies**  
Thinking up tomorrow's medicine

**medicen** | **innovation**  
PARIS REGION | **for**  
**health**

 **INTERNATIONAL**  
**TRADE**  
**COUNCIL**

 **French**  
**Healthcare**  
Association

**france**  
**biotech**  
biotech | medtech | e-santé | IA  
LES ENTREPRENEURS DE LA HEALTHTECH

**Lebanon, France, Egypt, Türkiye, UAE, Tunisia**

For more info please visit our website [www.qsysi.com](http://www.qsysi.com) or send your inquiry to [bd@qsysi.com](mailto:bd@qsysi.com)